# DINÉ COLLEGE

Nitsáhákees (Thinking) • Nahat'á (Planning) • Iiná (Living) • Siihasin (Assuring)

# Survey Report

May 19, 2014

# 2014 Graduation Exit Survey

#### Creating a Culture of Evidence



OIE

Office of Institutional Effectiveness

www.DINECOLLEGE.edu

928.724.6846

Requester: Abe Bitok, Dean of Academics

Date of Request: March 28, 2014

Proctoring Range: April 21, 2014 - May 08, 2014

Reporting Date: Update May 19, 2014

Target Audience: 2014 Graduating Student Population

#### Purpose:

As Graduates of Diné College, we asked the class of 2014 for feedback regarding their experience at Diné College.

A total number of 186 students graduated from Diné College.

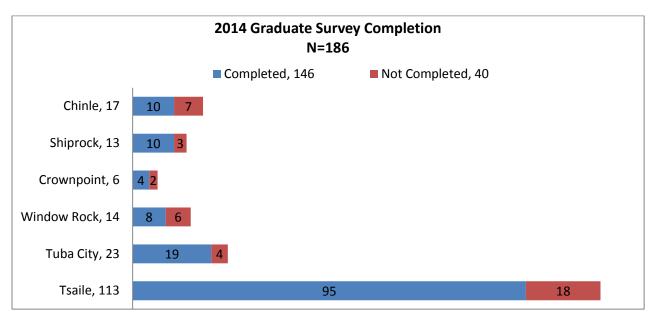
### Total Audience Response:

146 (Campus wide)

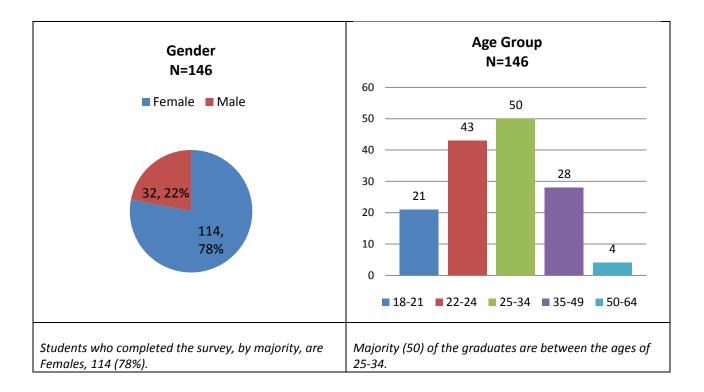
## Method of Data Collecting:

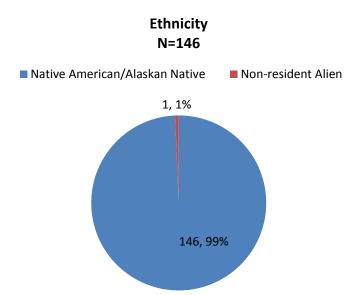
Emails (google survey); Survey Booths (Google Survey and Quick tap Survey);

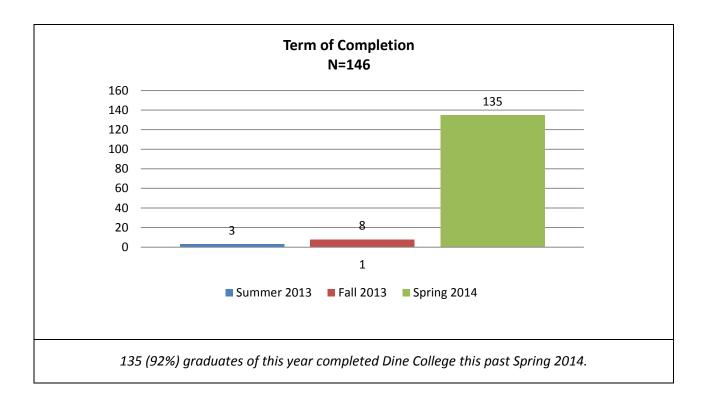
#### Analytics



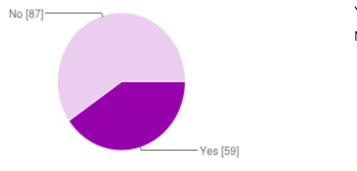
Majority of the responses were obtained from the Tsaile main campus throughout the survey proctoring period. With the combination of online surveys by email and survey table set-ups, a total of 146 of 186 graduates responded to the survey and provided their feedback.





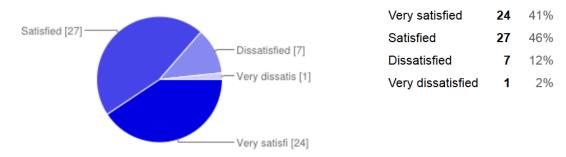


# Did you take courses online via internet?

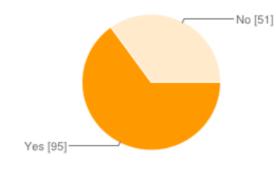


# Yes **59** 40% No **87** 60%

## How satisfied were you with the online classes you enrolled in at Dine College?

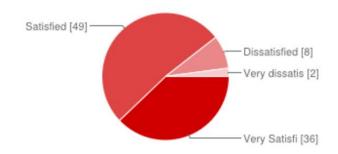


# Did you take courses online via ITV?



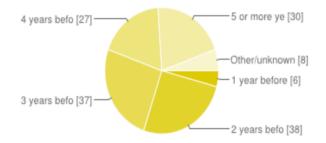
Yes	95	65%
No	51	35%

## How satisfied were you with the ITV Classes you enrolled in at Dine College?

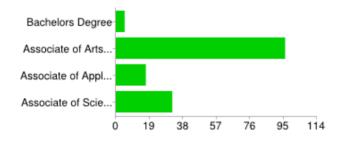


Very Satisfied	36	38%
Satisfied	49	52%
Dissatisfied	8	8%
Very dissatisfied	2	2%

# When did you start your degree program?



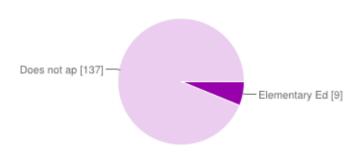
1 year before graduation date	6	4%
2 years before graduation date	38	26%
3 years before graduation date	37	25%
4 years before graduation date	27	18%
5 or more years before graduation date	30	21%
Other/unknown	8	5%



## What degree are you graduating with: (Please select all that apply.)

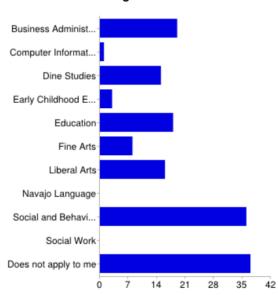
Bachelors Degree	5	3%
Associate of Arts Degree	96	64%
Associate of Applied Science	17	11%
Associate of Science Degree	32	21%

# **Bachelors Degree**



Elementary Education	9	6%
Does not apply to me	137	94%

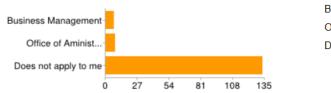
# **Associates of Arts Degree**



Business Administration	19	12%
Computer Information Systems	1	1%
Dine Studies	15	10%
Early Childhood Education	3	2%
Education	18	12%
Fine Arts	8	5%
Liberal Arts	16	10%
Navajo Language	0	0%
Social and Behavioral Sciences	36	24%
Social Work	0	0%
Does not apply to me	37	24%

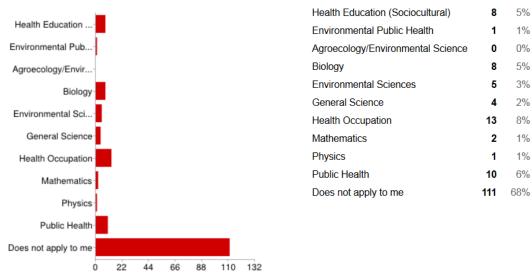
#### Associate of Arts Degree

## Associate of Applied Science Degree



Business Management	7	5%
Office of Aministration	8	5%
Does not apply to me	133	90%

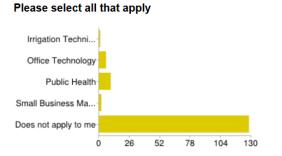
## Associate of Science Degree



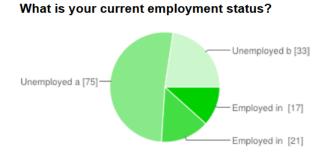
#### Please select all that apply

Please select all that apply

### **Certificate Programs**

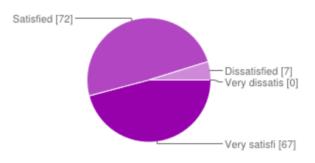


Irrigation Technician	1	1%
Office Technology	6	4%
Public Health	10	7%
Small Business Management and Entrepreneurship	2	1%
Does not apply to me	128	87%



Employed in a job related to my degree	17	1 <b>2%</b>
Employed in a job NOT related to my degree	21	14%
Unemployed and seeking employment	75	51%
Unemployed but NOT currently seeking employment	33	23%

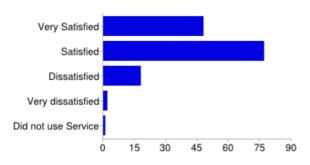
# Section II: Satisfaction and Student Experience



Very satisfied	67	46%
Satisfied	72	49%
Dissatisfied	7	5%
Very dissatisfied	0	0%

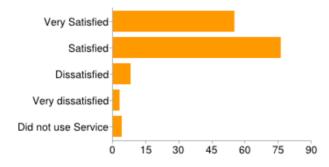
# How satisfied are you with the overall quality of instruction at Dine College?

Admissions and Records [Rate your satisfaction with the following services used while attending Dine College:]



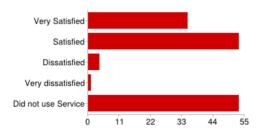
Very Satisfied	<b>48</b>	33%
Satisfied	77	53%
Dissatisfied	18	12%
Very dissatisfied	2	1%
Did not use Service	1	1%

# Business Office/Cashier Services [Rate your satisfaction with the following services used while attending Dine College:]



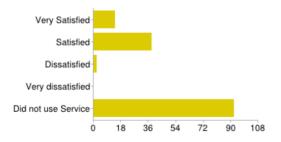
55	38%
76	52%
8	5%
3	2%
4	3%
	76 8 3

#### Counseling [Rate your satisfaction with the following services used while attending Dine College:]

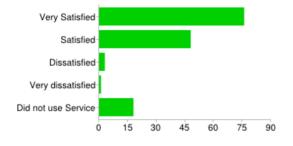


Very Satisfied	35	24%	
Satisfied	53	36%	
Dissatisfied	4	3%	
Very dissatisfied	1	1%	
Did not use Service	53	36%	

# Disability Resources [Rate your satisfaction with the following services used while attending Dine College:]



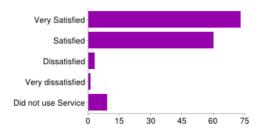
Very Satisfied	14	10%
Satisfied	38	26%
Dissatisfied	2	1%
Very dissatisfied	0	0%
Did not use Service	92	63%



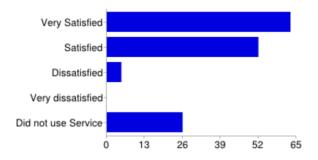
#### Learning Center [Rate your satisfaction with the following services used while attending Dine College:]

# Very Satisfied 76 52% Satisfied 48 33% Dissatisfied 3 2% Very dissatisfied 1 1% Did not use Service 18 12%

#### Financial Aid [Rate your satisfaction with the following services used while attending Dine College:]

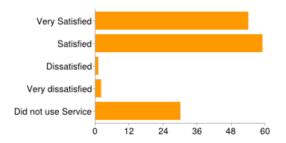


#### Library [Rate your satisfaction with the following services used while attending Dine College:]

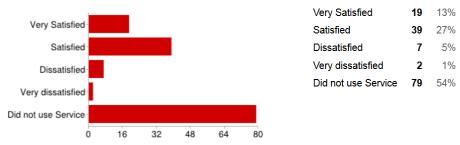


Very Satisfied	63	43%
Satisfied	52	36%
Dissatisfied	5	3%
Very dissatisfied	0	0%
Did not use Service	26	18%

#### Student Services [Rate your satisfaction with the following services used while attending Dine College:]

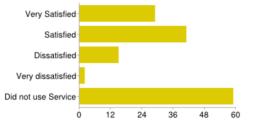


Very Satisfied	54	37%
Satisfied	59	40%
Dissatisfied	1	1%
Very dissatisfied	2	1%
Did not use Service	30	21%



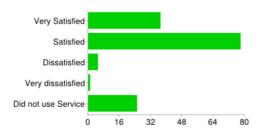
#### Residence Hall [Rate your satisfaction with the following services used while attending Dine College:]

#### Cafeteria [Rate your satisfaction with the following services used while attending Dine College:]



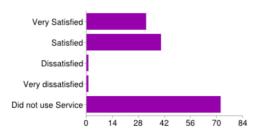
Very Satisfied	29	20%
Satisfied	41	28%
Dissatisfied	15	10%
Very dissatisfied	2	1%
Did not use Service	59	40%

# Placement Testing [Rate your satisfaction with the following services used while attending Dine College:]

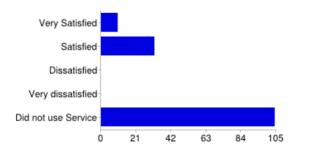


Very Satisfied	37	25%
Satisfied	78	53%
Dissatisfied	5	3%
Very dissatisfied	1	1%
Did not use Service	25	17%

#### Career Services [Rate your satisfaction with the following services used while attending Dine College:]



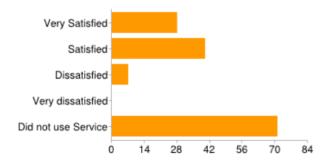
-		
Very Satisfied	32	22%
Satisfied	40	27%
Dissatisfied	1	1%
Very dissatisfied	1	1%
Did not use Service	72	49%



#### Veteran Services [Rate your satisfaction with the following services used while attending Dine College:]

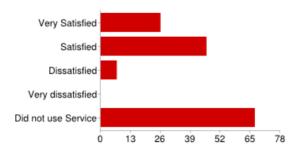
# Very Satisfied107%Satisfied3222%Dissatisfied00%Very dissatisfied00%Did not use Service10471%

#### Tutoring [Rate your satisfaction with the following services used while attending Dine College:]



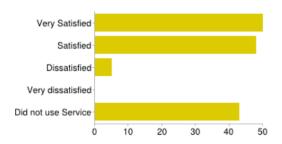
Very Satisfied	28	19%
Satisfied	40	27%
Dissatisfied	7	5%
Very dissatisfied	0	0%
Did not use Service	71	49%

#### Transfer Services [Rate your satisfaction with the following services used while attending Dine College:]

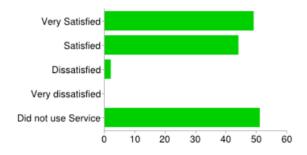


Very Satisfied	26	18%
Satisfied	46	32%
Dissatisfied	7	5%
Very dissatisfied	0	0%
Did not use Service	67	46%

#### Student Programs (SUB) [Rate your satisfaction with the following services used while attending Dine College:]



Very Satisfied	50	34%	
Satisfied	48	33%	
Dissatisfied	5	3%	
Very dissatisfied	0	0%	
Did not use Service	43	29%	



#### Gym/Athletics [Rate your satisfaction with the following services used while attending Dine College:]

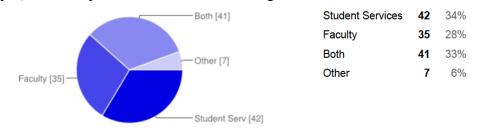
Very Satisfied	49	34%
Satisfied	44	30%
Dissatisfied	2	1%
Very dissatisfied	0	0%
Did not use Service	51	35%

# Did you receive advising from our Academic Advisors or Program Coordinators during the course of your program degree?

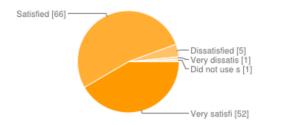


Yes	125	86%
No	21	14%

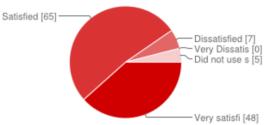
#### If yes, where did you receive Academic Advising services?



# How satisfied were you with the quality of services given to you by our Academic Advisors and Program Coordinators?



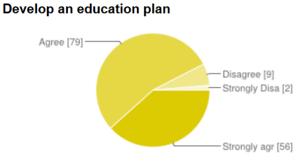
Very satisfied	52	42%
Satisfied	66	53%
Dissatisfied	5	4%
Very dissatisfied	1	1%
Did not use services	1	1%



How satisfied were you with the quality of services give	ven to y	you by our F	aculty Advisors?

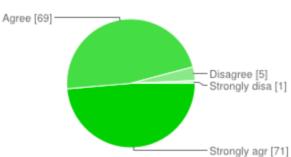
48	38%
65	52%
7	6%
0	0%
5	4%
	65 7 0

# Please rate your level of agreement with the following statements:



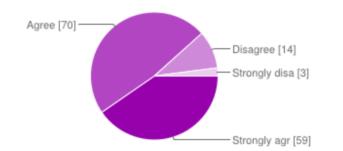
Strongly agree	56	38%
Agree	79	54%
Disagree	9	6%
Strongly Disagree	2	1%

# Understand the general education requirements of my degree

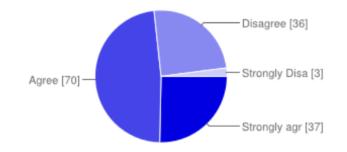


Strongly agree	71	49%
Agree	69	47%
Disagree	5	3%
Strongly disagree	1	1%

## Understand career options related to my degree



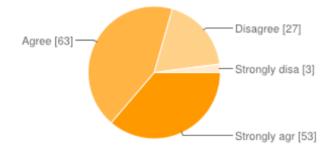
Strongly agree	59	40%
Agree	70	48%
Disagree	14	10%
Strongly disagree	3	2%



Complete a college/university transfer process plan

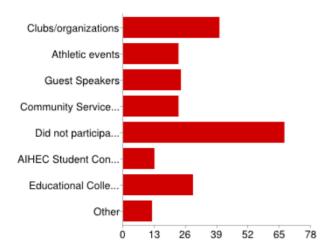
# Strongly agree3725%Agree7048%Disagree3625%Strongly Disagree32%

# Select a college/university major



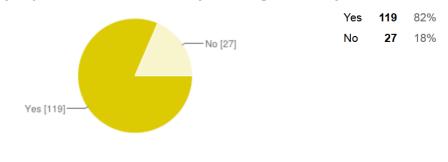
Strongly agree	53	36%
Agree	63	43%
Disagree	27	18%
Strongly disagree	3	2%

#### What student activities at Dine College have you been involved with outside of class?



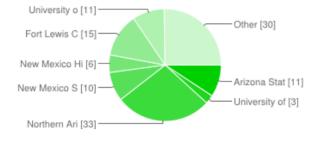
Clubs/organizations	40	17%
Athletic events	23	10%
Guest Speakers	24	10%
Community Services Activities	23	10%
Did not participate outside of class	67	29%
AIHEC Student Conference	13	6%
Educational College Trips	29	13%
Other	12	5%

# Section III: Future Plans



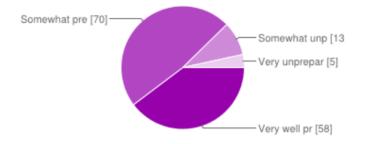
#### Do you plan to transfer to a four - year college/university?

#### If yes, which four - year college or university do you plan to transfer to?



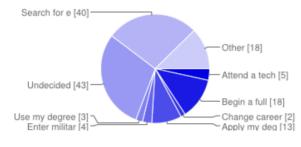
Arizona State University	11	9%
University of Arizona	3	3%
Northern Arizona University	33	28%
New Mexico State University	10	8%
New Mexico Highlands University	6	5%
Fort Lewis College	15	13%
University of New Mexico	11	9%
Other	30	25%

# As a result of your education at Dine College, how prepared are you to transfer to a four- year college or university?



Very well prepared	58	40%
Somewhat prepared	70	48%
Somewhat unprepared	13	9%
Very unprepared	5	3%



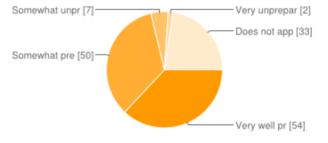


Attend a technical program	5	3%
Begin a full time career	18	12%
Change careers	2	1%
Apply my degree in my current job	13	9%
Enter military service	4	3%
Use my degree mainly for personal reasons	3	2%
Undecided	43	29%
Search for employment	40	27%
Other	18	12%

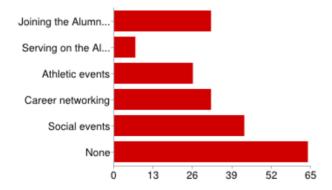
# If you are planning to directly enter the workforce after graduating, answer the following question:

#### As a result of your education at Dine College, how well prepared are you to enter the workforce?

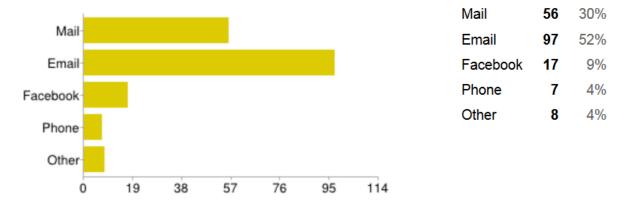
After you graduate, what alumni services or activities would be of interest to you?



Very well prepared	54	37%
Somewhat prepared	50	34%
Somewhat unprepared	7	5%
Very unprepared	2	1%
Does not apply to me	33	23%

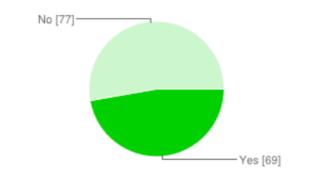


#### Joining the Alumni Association 32 16% Serving on the Alumni Board 7 3% Athletic events 13% 26 Career networking 16% 32 Social events 43 21% 31% None 64



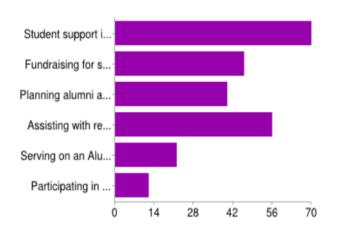
# How would you like to be notified about Alumni activities?

# Would you like to know more about opportunities to volunteer at the College after you graduate?



Yes	69	47%
No	77	53%

## Please indicate the type of activities you would be interested in.



Student support i.e. guest speaking, mentoring, job shadowing, etc.	70	28%
Fundraising for scholarships	46	19%
Planning alumni activities and social events	40	16%
Assisting with recruitment and community outreach	56	23%
Serving on an Alumni board or committee	22	9%
Participating in legislative advocacy	12	5%

## Looking back, What was your greatest challenge?

Prioritizing my work family and children

My greatest challenge was the online class because it was hard to communicate with the professor with problems and I didn't like having to be connected to different locations that can or cannot help me. The professor was sending me to different emails and numbers that made no sense. The communication with the professor was complicated from the start and being able to work a full time job and a full time student it was complicated and it took a lot of hard work to do it all.

My greatest challenge is being a full time student along with being a full time mother at the same time and still manages to get my degree within 3 years.

I think the only challenges that were presented were to show up to class on time, attending class on a regular basis and getting homework done. There were plenty of challenges which required late nights, asking for help and getting to know your surroundings.

My greatest challenge would be the subject math. It's complex and difficult for me but I did my best and met up with a tutor. It was a lot of hard work but paid off. Also I took a break from school and it was hard to get back into the mind set of continuing with college.

To decide class schedule and register for next semester. I couldn't take some classes that I was so interested because it wasn't provided, even these were on School Catalog.

staying in school to continue my education

There were many challenges with time schedule- personal and educational. In addition, financial aid was a challenge.

My greatest challenge was my Midterm and Final Exams. Also driving back and forth from Window Rock to Tsaile every week for my last three semesters here at Dine College.

Academically math was not my strongest subject, although there were tutors when I went in for help most of the time they would tell me they forgot how to do some of the problems. (College Algebra) I didn't have an outgoing instructor, he didn't make it fun at all and when I did go in for help he would tell me I know how to do his work or ask me what's so hard about it? He was hard to understand because he had an accent. Not being as social and getting involved in student activities was also a challenge for me.

My greatest challenge was arriving to morning classes on time due to weather conditions especially when I attended at Tsaile.

All the traveling I had to do from Keams Canyon to Tsaile. I wish Dine College could provide more classes and have more campuses that would make it easier on a lot of students from other communities than Tsaile and Lukachukai. I believe that's Dine College's biggest challenge to meet for its students. Going to school cost me more gas money and more miles on my vehicles.

My grades challenge was English. It is still my challenge but I have enjoy it being broken down more for me being one on one with the teacher.

Being able to find a transportation for school every day, the Chinle campus offers classes but not the classes that we requirement for my degree program which was a real bummer

My greatest challenge was when I had to travel from Window Rock to Tsaile a few semesters because the courses were not available in Window Rock. With today's economy it made it very difficult for me.

Arranging childcare with long enough hours to attend class and study. The Navajo Nation Childcare limits students on hours of childcare per week which in turn limits the amount of study hours. Dine College should advocate on behalf of students to the Navajo Nation to allow full days of childcare Monday thru Friday 8am to 5pm.

I believe the sacrifice I made to stop working and going back to school. I was the sole supporter for my family which really cause our family to struggle with some hard financial times

Getting all my required courses closes to Window Rock

Reading and writing the Navajo language.

Making the effort to go on continuing with my education and determine to finish it. I DID IT!

My greatest challenge would have been traveling the distance between Kayenta and Tsaile as a student.

Making sure I had Babysitter for my boys. Otherwise no problem.

Trying to stay focused on school work rather than worrying about personal issues outside of school.

Having fairness in class. Deadlines being dragged out so other students can get work done and when I was prepared.

Serving as the Student Body President.

Taking the GLG 102 class

Getting over the problems at home and trying not to let those problems affect my schooling. Bullying, and gossip as well.

work study and taking college courses

Math was my greatest challenge and also getting to class was a challenge at times. I am from Ganado and when the center closed here in Ganado I had to take time off work to make classes and also had to drive a distance either to Window Rock or Chinle, sometimes 4 times a week.

Making the efforts to finish my schooling to earn my degree.

Being able to finish the classes I signed up for.

Dine College's lack of having other centers and offering more classes other than in Tsaile. It was a lot to drive to and from home (1 hr. 30 min). It took a lot of gas money and miles to my vehicles.

getting to class everyday due to unemployment

Dealing with student services

having a reliable transportation from Chinle to Tsaile every day, I wish that more classes were offered here in chine so I won't have to travel there and back everyday

Trying to get all my classes in or around the Window Rock area

Mathematics and standing in front of others

The smallness of the town!!!

Raising a child while going to school

Nothing

My greatest challenge was dealing with my own personal losses with family, but I had support from faculty including advisors, instructors, so it made it easier to overcome.

My greatest challenge was going to school full-time, working part-time and also attending the FACE program with my daughter and being involved with her education.

Keeping up with my homework.

Having to work 40 to 50 hours a week and being a single mother of four children, and being able to attend school and take classes.

Finances for childcare, transportation and time management.

Travelling to and from school

Communication with my teacher. Understanding my teacher.

changing my degree three times

The online class that I took because I had to juggle work and taking care of my siblings.

Greatest challenge would be traveling to and from school, being on time for classes.

Being able to pass all required classes with decent grades and showing up for class on a daily basis.

Waking up for class, attending class on time.

Taking on 21 credit hours and completing all my homework on time.

Continuing my education after having my child.

paying for classes on my own

Attendance

Starting off my college education with loses was a tough thing to do and trying to stay on that path. Also continuing my education with two children of my own, while working and making ends meet.

This semester... When I had work, school to handle

Course work

## What is your greatest Accomplishment?

#### Achieving my Degree

My greatest accomplishment was my professors on the Tsaile campus that I had the opportunity to take classes for. I had some great professors this past year that made me fall in love with elementary education and being able to work with students was an amazing experience I learned a lot this year than I did before. Thanks to all the education professors I learned something.

My greatest accomplishment would be getting my first degree and being the first in my family to ever get one. I finally finished with my school and all those late nights doing homework paid off.

Getting this far with my education but I don't plan on stopping here. I plan to continue my education until I have the degrees and certificates to be able to teach students.

To gain my knowledge and to graduate with AA degree. I can use the teachings and experiences in future.

Graduating in May 2014

Obtaining a Fine Arts degree.

My greatest accomplishment was having a GPA of a 3.75 at the beginning of the semester but class became difficult and tried to keep my grades up. Another accomplishment is that I'm glad I passed most of my classes and if I failed I managed to retake the class and I passed them with better grades than before.

I enjoyed my last few semesters because of my instructors. Barbara Klein and Carrie Cate really made my classes fun and helped me so much throughout the semesters. Tough chemistry courses but Barbara does such a good job at what she does and teaches so well. She's very knowledgeable in so many areas. I've looked up to her in the short time of getting to know her. Carrie is such an understanding and caring person. I've also looked up to her and getting to know her these past few semesters. They've really helped me in the field of my interest, nursing. What I should do, where I should look into, the things I need to get done before... I've learned so much and although it took me awhile to receive my degrees, I'm very proud of how far I've come and all that I will continue to do to accomplish so much more. Dine College was the best place for me to start.

My greatest accomplishment was being able to learn and understand my culture and identity and utilize it in obtaining my degree.

Continuing with my goals and never giving up, no matter how hard it may have gotten for me at times. I'll be graduating with my second degree, so I'm proud of myself. =))

Math was great accomplishments because it was the only thing complete my first semester here at Dine College.

Being able to graduate thanks to my family for their full support

My greatest accomplishment is complete my education at Dine College with good grades and a better understanding of not only the courses that were taught but also how it tied into the Navajo way of life. Being able to pass my classes despite the limited time allotted for childcare

My greatest achievement is obtaining the A.A. Degree, I could never be more proud of myself for the accomplishment.

Finally finishing!!

Having the knowledge about Navajo Holistic healings.

Finishing my school and the ability to earn my degree. This was my long term goal I had. Very happy to accomplished!! So proud of myself. Never too old. Thank You Dine college.

My GPA.

Completing all my classes and getting good grade reports.

Finishing college and earning a degree.

Going above and beyond and having worked completed one time every class meeting.

Accomplishing a lot here at the college and making great connections at the school.

Completing my degree checklist

GRADUATING!! Never thought I would complete this.

graduating

Finishing and Graduating from Dine College!

Been a long path to achieve this long term goal. Very happy to achieve it.

Completing my degree.

Never giving up and continuing my education. =))

completing my classes

Graduating and transferring

being able to graduate without a reliable transportation

**Finally finishing** 

To be prepared to stand up in front of everyone and talking to them and learning skills on what job I am most interested in.

Finishing at Tsaile!

Deans honor list, being an aises member

Having to graduate

My greatest accomplishment is making it to graduation. Although there were times I felt like dropping classes and giving up, I knew I had to continue and take advantage of the opportunity I had.

Graduating!!

I learned a lot from my Business Instructor!

I was given the opportunity to do trips and provide presentations involving Navajo culture and growing up in a Navajo traditional environment. I was able to give these presentations to east coast university students in Pennsylvania. This experience gave me self-realization that I can do anything that I put my mind to. I was also placed in various classes at the University and participated in classroom discussions about subjects in lectures given by professors. Participating in this made me realize that I can attend a University and continue with my education. My greatest accomplishment was earning this Associate's degree.

My greatest accomplishment will be hopefully that I attained all my grades higher than a c' so I can graduate and begin a whole new outlook on life

Graduating

I had to work extract work to do my homework.

finishing

Thinking that I was going to fail some classes because of my midterm grades but always ending back on top for finals.

Receiving my degree.

Graduating with the degree I'm receiving. And making a huge accomplishment.

Completing Mr. Oj's Exams

Graduating with honors.

Being able to continue my education and finishing my first degree towards my future career.

graduating sp14

Summa Cum Laude without taking any notes.

My greatest accomplishment is graduating with a degree in biology and pushing myself every day to make that accomplishment possible. Thank you to the DC staff and faculty members for the help along the way. Graduating

Graduating

Overall, the efforts to obtain student feedback under the Office of Institutional Effectiveness were positive in capturing the voices of the graduates.

Of the entire graduating population for 2014 (186), OIE was able to capture the voices of 146 (76%) graduates within the college who shared their thoughts. This provides a summary of student feedback that will contribute to future students of Diné College.